



## **SIMS LEARNING GATEWAY – PARENT PORTAL**

SIMS Learning Gateway (SLG) - **also known as Parent Portal** - is a system to help parents feel more involved with their child's learning by having virtually instant access to **attendance, achievement, behaviour and timetable** information. It has been designed to improve home/school communication by sharing information with parents/carers instantly and securely by enabling live online access to SIMS (our management information system) via a PC, laptop, tablet or smartphone. Parents/carers can also correct or update data such as address or contact details.

As the system is updated in near real time, parents/carers can ensure their child has arrived at St Hilda's within minutes of them registering. However, it is important to note that whilst we work hard to ensure all registers are taken promptly, occasionally a register is not taken for a variety of reasons and it may take a period of time before the attendance is updated. If you have concerns when viewing SLG about whether your child is attending school do contact us on 0151 733 2709.

### **How do parents/carers log in?**

**All parents/carers will receive a letter with log-on and password details once their child starts at St Hilda's.**

Please ensure your user name and password are kept private and, when finished, remember to log-out of the SLG site.

Accessing the SLG is fairly straightforward, however if you do experience any difficulties please send an email to [info@st-hildas.co.uk](mailto:info@st-hildas.co.uk) with details of the problem, your full name, your child's name and form group.

If you have more than one child at the school, you will be able to see all your children's information using the same account. Separate email addresses are needed for each parent/carer with parental responsibility.